



Concealed Cistern, Long Flush Pipe, Dual Operation, Multi-Inlet, Anti-Condensation EPS Shell



Model No: DH402

Thank you for purchasing a Dellonda product. Manufactured to a high standard, this product will, if used according to these instructions, and properly maintained, give you years of trouble free performance.

Important Information

Please read these instructions carefully. Note the safe operational requirements, warnings & cautions. Use the product correctly and with care for the purpose for which it is intended. Failure to do so may cause damage and/or personal injury and will invalidate the warranty. Keep these instructions safe for future use.



Refer to
instruction
manual

SPECIFICATION

MODEL NO:	DH402
Flush Capacity:	3/6 Litres
Flush Control Position:	Front or Top
Flush Control Type:	Flush Plate
Flush Method:	Rimless

CONTENTS

Cistern	1
Wall Fixing Brackets Kit	1
Long Connection Pipe (Length 370mm)	1
Connection Pipe (Length 183mm)	1
Bung (Length 83mm)	1
Braided Water Hose	1
Control Plate and Levers (Not Supplied)	-

TOOLS REQUIRED

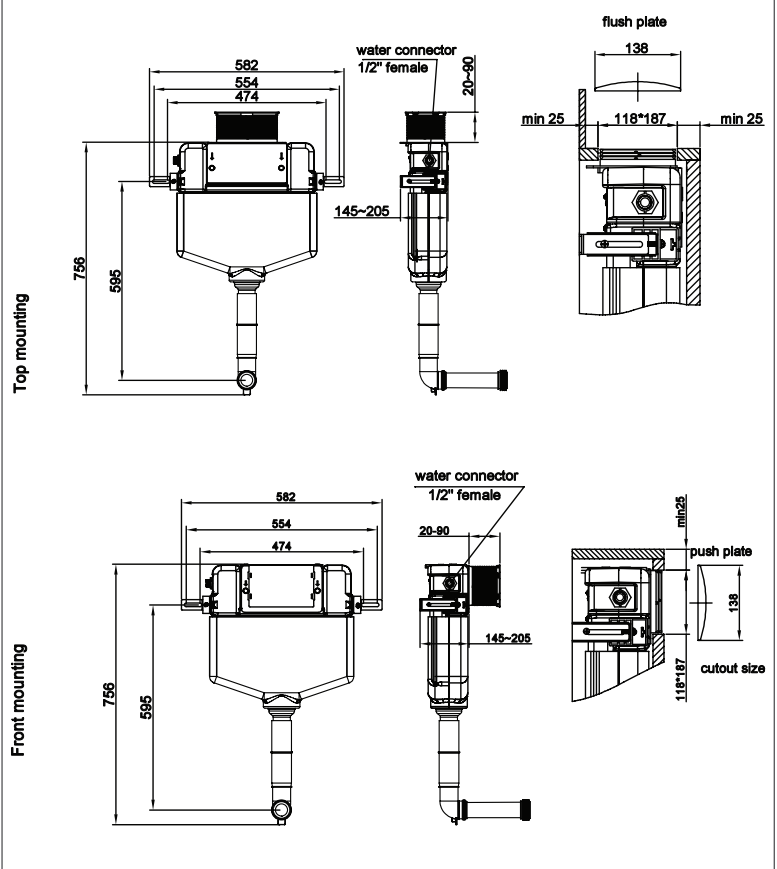
Adjustable Spanner
Screwdriver (flat head & Phillips)
Spirit Level
Tape Measure
Pipe Cutter (if needed)

IMPORTANT SAFETY INFORMATION

- ✓ **Check for damage:** Inspect the product immediately for visible damage. **DO NOT** install a damaged product. Report any issues to the stockist.
- ✓ Ensure water supply is turned off before installation.
- ✓ **Lift with care:** The product may be heavy or awkward to carry. Use two people and proper lifting technique to avoid strain or injury.
- ✓ This product must be installed and maintained by a qualified plumber in accordance with local plumbing regulations and standards.
- ✗ **DO NOT** modify the toilet or cistern components. Unauthorised modifications may cause leaks, failure, or void the warranty.
- ✗ **DO NOT** over tighten fixing bolts or plastic connections, as this may cause breakage.
- ✓ Inspect all components before installation. **DO NOT** install if any part is cracked, damaged, or missing.
- ✓ Always use the supplied seals, washers, and fixings. Substituting components may lead to leaks.
- ✓ Confirm that the water supply pressure complies with the product specifications. Excessive pressure may damage internal fittings.
- ✓ Check for leaks before closing wall panels.

Flush Type:	Dual
Mounting Type:	Floor Mounted Pan
Nett Weight:	4.9kg
Product Depth (Front to Back):	120mm
Product Dimensions (W x D x H):	460 x 120 x 500mm
Product Height (Floor to Top):	500mm
Product Width (Side to Side):	460mm
Water Inlet Position:	Left or Back
Water Inlet Type:	1/2" BSP

DH402 DIMENSIONS



GENERAL HANDLING

- ✓ Wear PPE: Use safety gloves and steel-toe footwear when handling the product or tools.
- ✓ Avoid impact.
- ✓ Keep packaging away from children: Plastic bags and packaging materials are suffocation hazards.

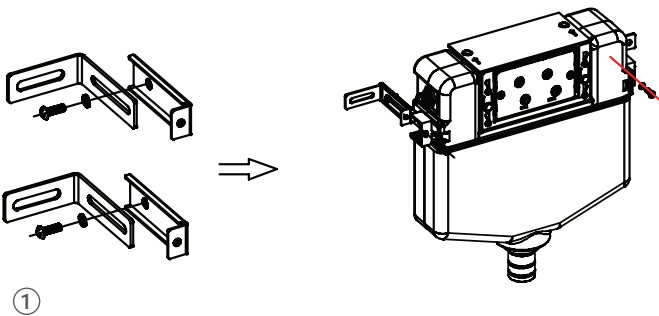
INSTALLATION

Please read these installation instructions carefully and familiarise yourself with all components of the concealed cistern before beginning. Upon receipt, inspect the cistern and all supplied parts immediately and thoroughly for any signs of transit damage or manufacturing defects. Do not proceed with installation if any issues are identified; contact your supplier for assistance. The cistern is supplied with protective packaging—carefully remove all packaging and check the unit, including the EPS anti-condensation shell, flush valve, fill valve, pipework, and connections, for any damage. Ensure that all required components, fittings, and accessories are present before starting installation, including inlet fittings, flush pipe, seals, mounting hardware, and flush control components.

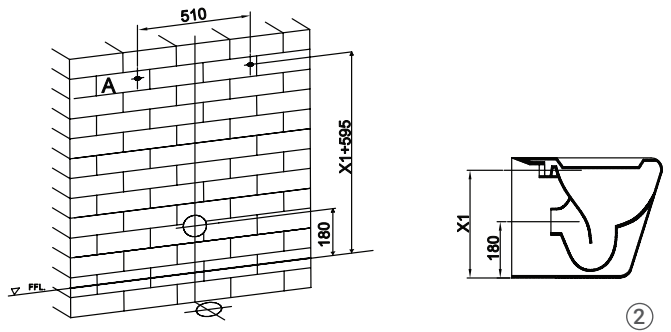
IMPORTANT: Isolate the water supply before commencing any installation work.

IMPORTANT: Where practicable and safe to do so, leak testing should be carried out progressively throughout the installation process.

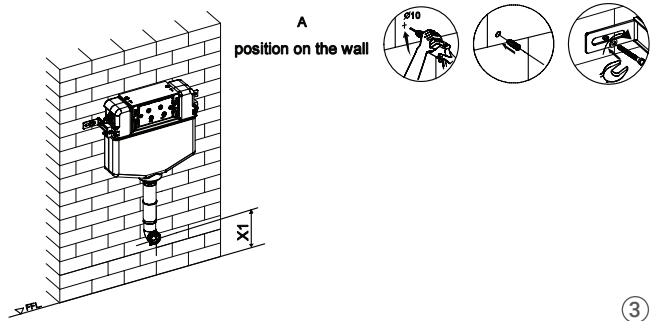
Install wall brackets to the cistern



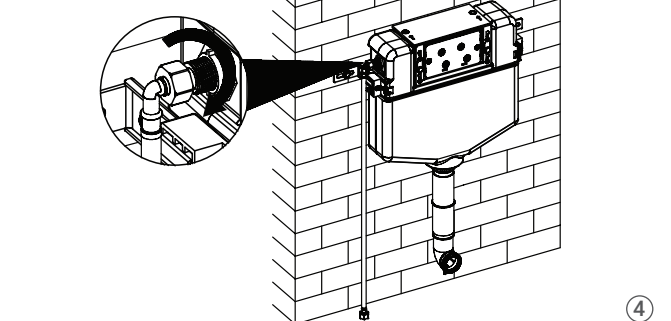
Mark the fixing points on the wall



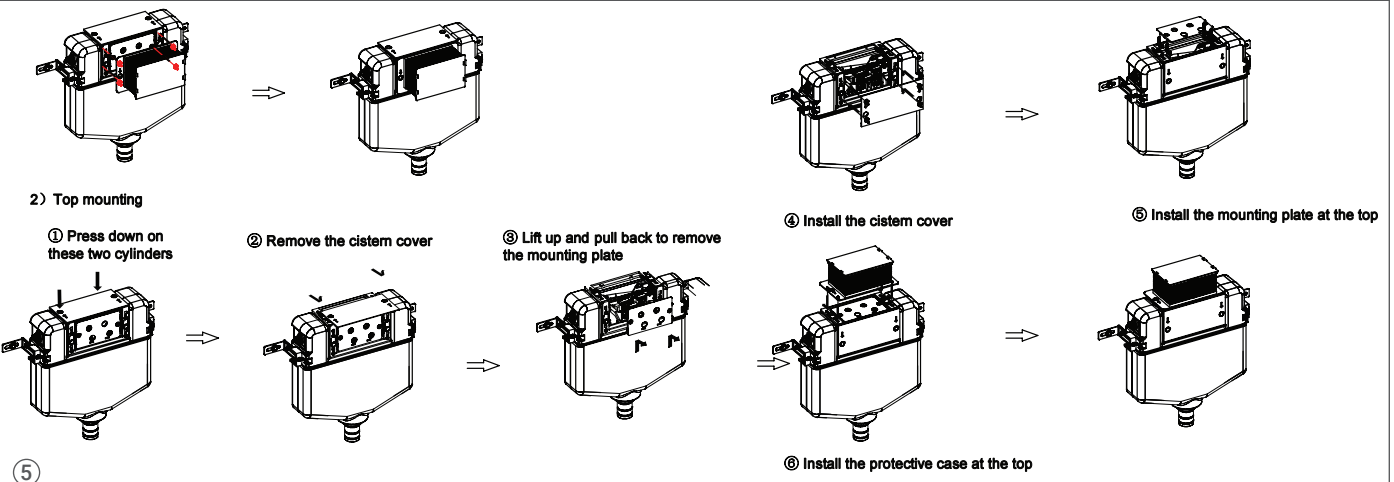
Drill holes in the wall and fix the cistern in place



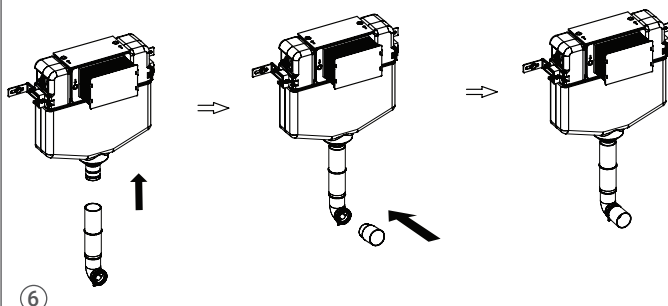
Connect the cold water feed to the cistern



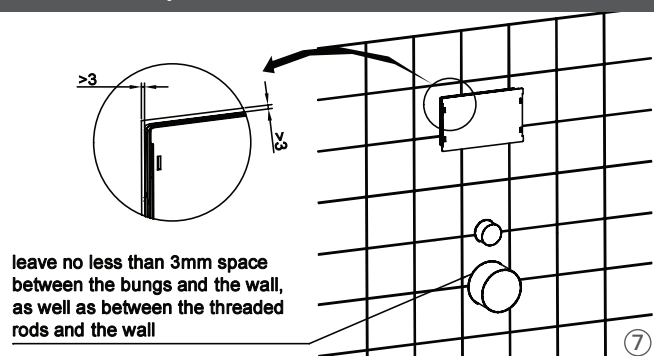
Install the protective case to the cistern



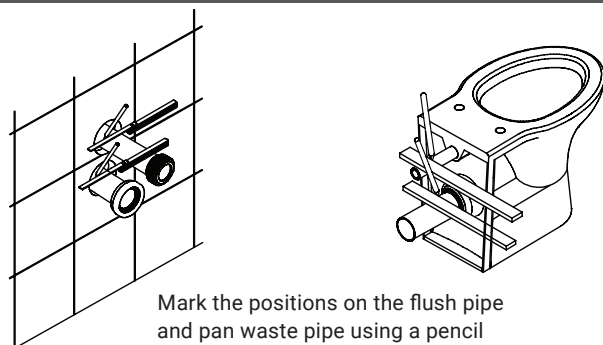
Install the bung into the connection pipe



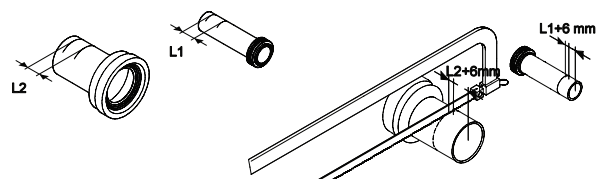
Construct the partition wall



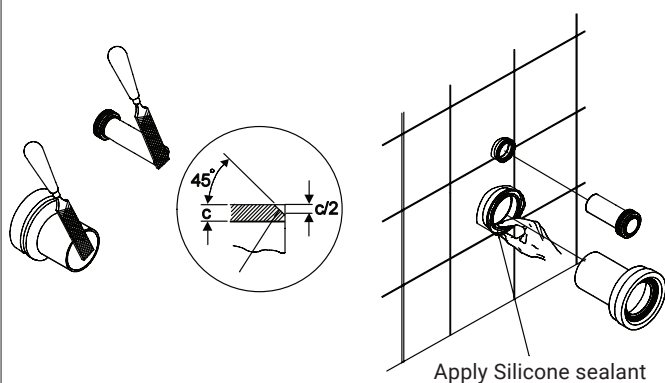
Preparation of the wall-hung toilet



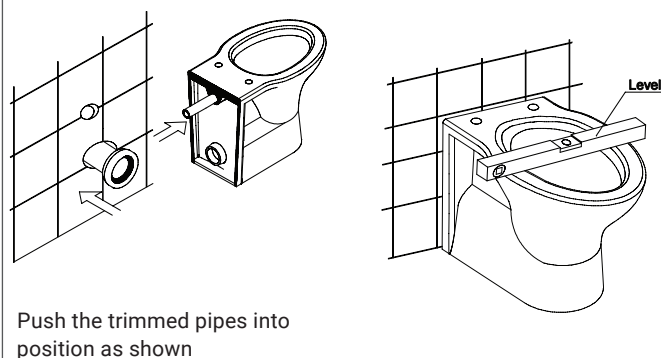
Measure and cut the flush pipe and waste outlet



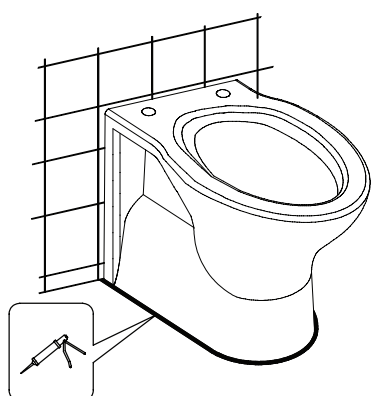
Add a chamfer to the end of the flush and waste pipes



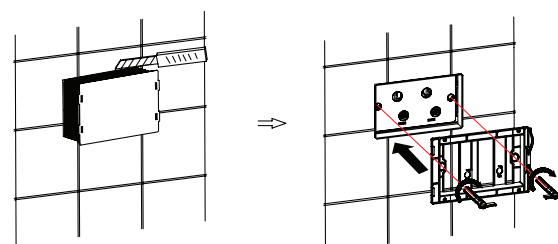
Fixing the toilet back to the wall



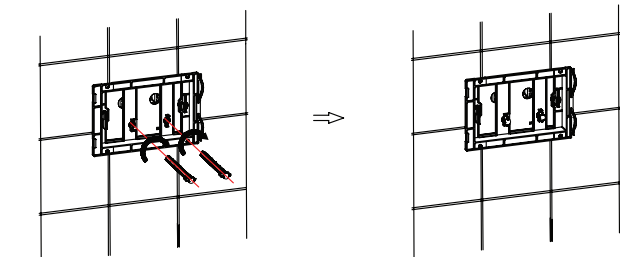
Use mastic sealant to seal the base of the toilet



Installation of control plate base and connecting levers

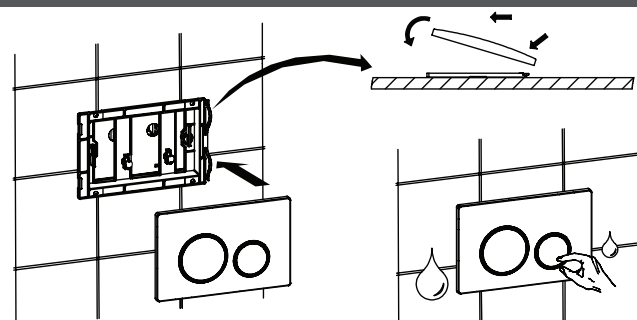


Insert mounting levers, turn clockwise to secure



14

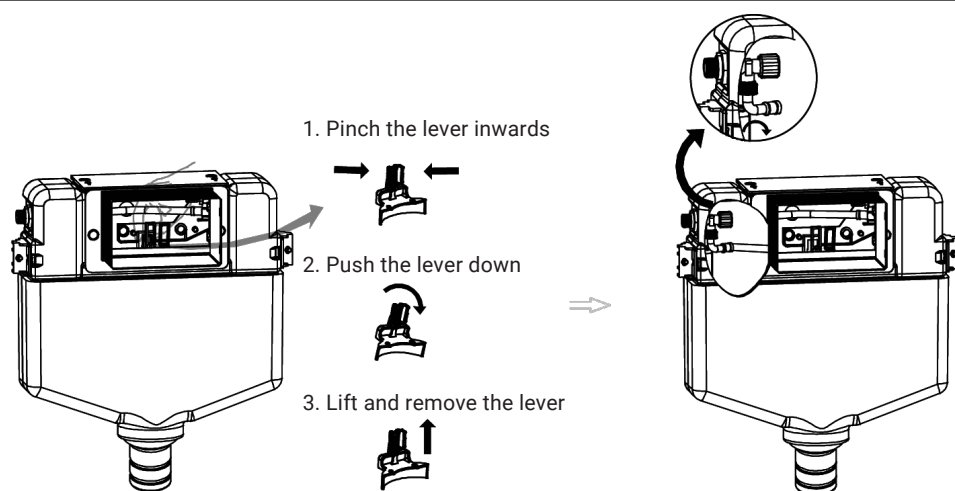
Install control plate



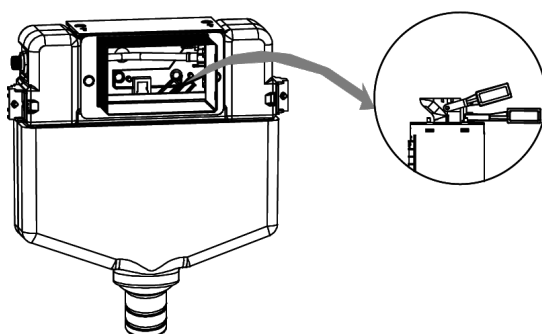
15

MAINTENANCE

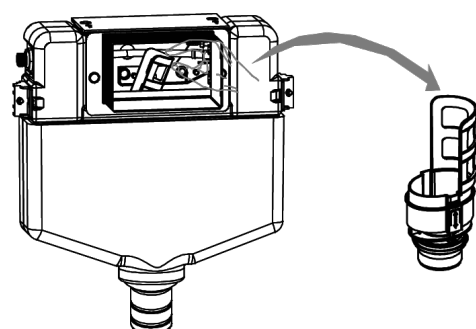
Adjustment and removing the cistern fittings



1. Remove the lever from the flush valve

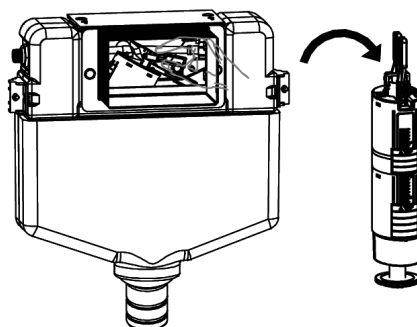


3. Turn the full flush lever and half flush lever to adjust the flush valve position



5. Remove flush valve base

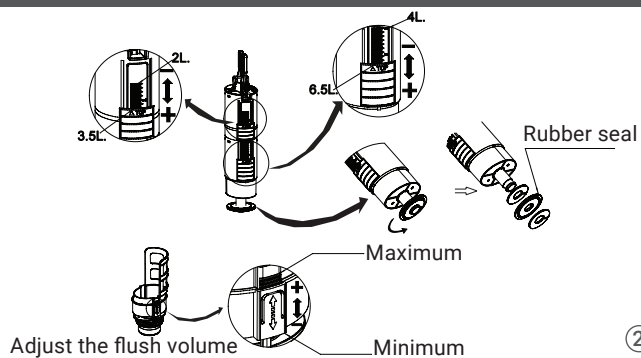
2. Turn off the stop valve, unscrew the flexible hose from the stop valve



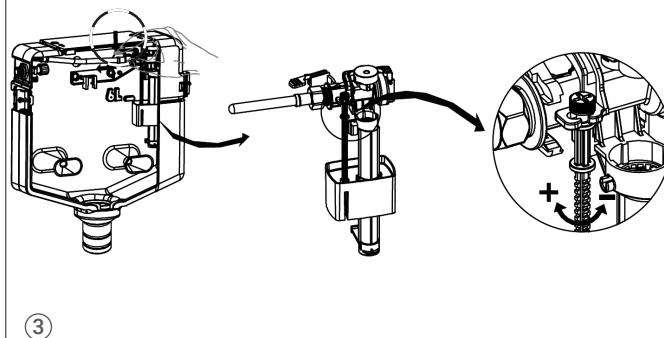
4. Remove the flush valve at an upright angle

1

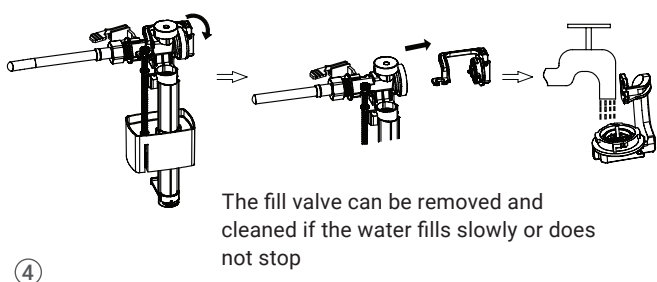
Flush valve water level adjustment



Adjusting the water level



Removing the fill valve



Environment Protection and Waste Protection

Recycle unwanted packaging materials. When this product is no longer required, or has reached the end of its useful life, please dispose of it in an environmentally friendly way. Drain any fluids (if applicable) into approved containers, in accordance with local waste regulations. It is our policy to continually improve products and we reserve the right to alter data, specifications and parts without prior notice. No liability is accepted for incorrect use of this product. Guarantee is 12 months from purchase date, proof of which is required for any claim.